

Zoom for Healthcare

Inpatient Welcome to Zoom

Zoom for Healthcare is a secure, web-based video conferencing platform approved for use by NSHA/IWK. It can be used to connect you with your Health Care Providers (HCPs), family and friends, in a private meeting space using an iPad provided by NSHA/IWK, or your own smart phone/tablet/laptop.

You are free to use your own device; however, the guest wifi may not be adequate to support video calls and you may need to use your own data. Please note you will not be reimbursed for data overage charges.

Use of an NSHA/IWK device while in hospital is complementary. We ask you to please take care of this limited resource.

The NSHA/IWK iPad will not function off hospital property and is remotely managed by **NSHA/IWK IT Support and Apple Canada**. If the iPad is lost from the Nursing Unit, its **location will be remotely tracked and all software cleaned from the device using the serial number and Apple Canada software**. The iPad cannot be reset to factory settings as the serial number is on file with Apple Canada.

You are responsible to safeguard your personal information when using an NSHA/IWK device. Any personal login information entered on an NSHA/IWK device may be accessible by others.

You may be sharing a room with other patients and you may unintentionally overhear information between a patient, HCP or family/friends. Please respect the privacy of other patients. We encourage you to use headphones during your virtual calls to help minimize the amount of information that may be overheard.

You will be given a unique Meeting ID and password for your visit/appointment. Please do not share this meeting link, ID or password with others you do not wish to join your visit/appointment.

Please review the **Patient Information Guide** for further details regarding risks and benefits. If you have any questions please speak to your HCP.

Please advise your HCP if you consent to the use of Zoom for Healthcare, once you have reviewed all included material.