

## Advanced Access and Efficiency Workbook: Enhancing Access to Primary Health Care

## Supply Tracker B

Workbook Reference: Section 1.1

This supply tracker differentiates between in-person and virtual appointments.

## Instructions:

- Choose a typical week in the future. Avoid weeks just before/after or during holiday periods.
- Count every appointment slot in the provider's schedule and record below. Use the shortest appointment slot as your basic unit of measurement, and record one tick for every unit.
- If the provider has pre-defined double-booking slots, count them as two.
- Collect separate data for each provider.

Provider's Name	Mon		Tues		Wed		Thurs		Fri		Total # of appointments	
	In-Person	Virtual	In-Person	Virtual								

## Note:

The above results do not include provider's time booked for:

- Administrative duties
- Teaching time, if appropriate
- Rounds in the hospital, if appropriate
- Nursing home time, if appropriate

Adapted from the <u>Advanced Access and Efficiency Workbook for Primary Care</u> created by Health Quality Ontario (July 2011) and the Office Practice Redesign in Primary Health Care: Advanced Access and Office Efficiency Workbook created by British Columbia's General Practice Services Committee Practice Support Program.