

Dalhousie Family Medicine Clinics

Proof of Concept

A Dalhousie Family Medicine and Nova Scotia
Health collaborative initiative



Weekly Newsletter

May 27, 2022 | Issue 7

Project Overview

Nova Scotia Health and Dalhousie Department of Family Medicine have partnered on a “Proof of Concept”. This project will test and try a novel practice environment that will simultaneously enhance access to integrated primary care for Nova Scotians and promote recruitment and retention of healthcare professionals.

The project continues to progress well and we appreciate the efforts made by everyone to ensure its success.

Opportunities for Feedback

This project has been progressing very quickly and while we try to provide as much information as possible in the weekly newsletters, we know you may have questions. If so, please email us. We will respond, and with your permission, we will include your question and our answer in the newsletter.

As always, we encourage you to provide feedback on the Proof of Concept project. The input of everyone associated with the Dalhousie Family Medicine Clinic is critical to its success.

Our email is dfminnovations@nshealth.ca

There are also upcoming opportunities to learn more about the project and provide input.

On Tuesday, May 31, there will be a presentation to the members of the faculty regarding the onboarding and clinical changes.

In early June, there will be a meeting for the full teams at both sites to provide an update about the project and answer your questions.

And on June 9, we will be meeting with the core group of Patient Family Advisors.

We look forward to your seeing and hearing your thoughts and questions.

Thank you.

Key Developments

Human Resources

- The Secretary D postings close on May 30. If you know of good candidates, please forward the postings to them. The postings are available at the following links or on LinkedIn.
 - 0.8 FTE (1 position in Spryfield) - [Secretary D - Primary Health Care \(nshealth.ca\)](#)
 - 1.0 FTE (3 positions in Spryfield) - [Secretary D - Primary Health Care \(nshealth.ca\)](#)
 - 1.0 FTE (4 positions in Mumford) - [Secretary D - Primary Health Care \(nshealth.ca\)](#)
- The following postings for allied health roles close on June 6. If you know of good candidates, please forward the postings to them. The postings are available at the following links or on LinkedIn.
 - Social Worker (1.0 FTE): [Health Care Social Worker \(Masters\) - Dalhousie Family Medicine - Primary Health Care \(nshealth.ca\)](#)
 - Pharmacist (0.6 FTE): [Pharmacist - Dalhousie Family Medicine - Primary Health Care \(nshealth.ca\)](#)
- There are now postings for the other two allied health positions, Occupational Therapist (0.2 FTE) and Physiotherapist (0.2 FTE):
 - [Occupational Therapist - Dalhousie Family Medicine - Primary Health Care \(nshealth.ca\)](#)
 - [Physiotherapist - Dalhousie Family Medicine - Primary Health Care \(nshealth.ca\)](#)
- The Health Services Lead posting is now closed and interviews will take place next week.
- Interviews for the Team Lead at the Mumford site and the Team Lead at the Spryfield site have been completed and references are now being checked.
- Skills testing for the two LPN positions at the Mumford site and the two LPN positions at the Spryfield site will take place next week.
- Recruitment is now underway for the two vacant FPN positions at the Mumford site. We are pleased to report that these will both now be permanent positions. The following posting closes on June 4, 2022:
 - [Family Practice Nurse - Dalhousie Family Medicine - Primary Health Care \(nshealth.ca\)](#)
- Human Resources is led by Graeme Kohler.

Onboarding

- The Working Group is nearing completion of the orientation plans for the teams. These plans will include timelines that ensure there is sufficient time for training.
- The Working Group will be meeting soon to determine when onboarding of patients can begin. Once that date is established, there will be an official announcement.
- Offers were made this week for all four RN positions with the Onboarding Team.
- The development of onboarding processes is being led by Lisa Bedford.

Clinical

- On May 26, Nova Scotia Health's Implementation Science Team provided a presentation on RNs roles in Chronic Disease Management to the Clinical Working Group.
- Nova Scotia Health's Planning & Performance team will be assigning a process engineer to assist with the development of clinical workflows. Documentation of detailed mapping will begin next week and will then be shared with clinicians.

- This work is being led by Dr. Joanna Zed and Dr. Tara Sampalli.

Renovations

- Quotes have been accepted and the vendor is now in place.
- A detailed overview of the plans will be provided to the clinic teams before renovations begin.

Patient Communications

- FAQs are being developed for the clinic teams at both sites.

Key Progress Indicators

