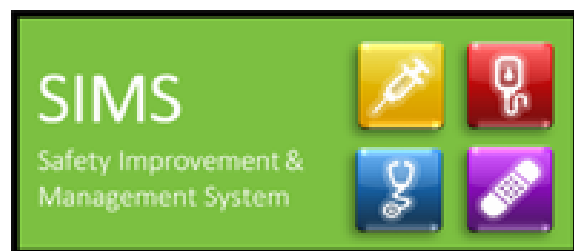




Patient Safety Incident Management

In a culture of patient safety, everyone is encouraged to report and learn from patient safety incidents, including harmful, no-harm, and near miss. A reporting system that is simple, clear, confidential, and focused on system improvement is essential.

- ✓ NS Health has the [Patient Safety Incident Management Policy](#).
- ✓ The Safety Improvement and Management System (SIMS) the reporting system NS Health uses to report patient safety incidents. The system includes processes to report, analyze, recommend actions, and monitor improvements.
- ✓ Staff and physicians receive training on SIMS so they understand what, when, and how to report patient safety incidents as well as how to respond to an incident.
- ✓ There are procedures to review patient safety incidents and established criteria are used to prioritize those that will be analyzed further.
- ✓ Recommended actions resulting from a patient safety incident analysis are reviewed and implementation is documented.
- ✓ Information about recommended improvements is shared with patients, families, and team members at the appropriate Quality Team/Council/Committee.
- ✓ NS Health has the [SIMS Resource Intranet Site](#) and [SIMS File Entry Training LMS Course](#) to assist with awareness and education of Safety Incident Management processes.



For more information, please review the [2020 Accreditation Canada ROP Handbook](#)



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