



When a patient safety incident happens, those affected by it have the right to know what happened, why it happened, and what will be done to make care safer. These discussions are called disclosure. Disclosure is meant to support you and rebuild trust.



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# Patient Safety Incident Disclosure

- ✓ NS Health has [Disclosure of Patient Safety Incidents Policy](#)
- ✓ This policy was reviewed by patient focus groups to obtain patient perspective & feedback
- ✓ The disclosure process includes ensuring documentation is completed in the patient chart and on the Safety Improvement & Management System (SIMS).
- ✓ Patients and families are supported practically and emotionally by the NS Health during the disclosure process.
- ✓ A Disclosure Learning Management System (LMS) Module has been developed to inform staff and management about NS Health's approach to patient safety incident disclosure.
- ✓ Additional NS Health resources to support the Disclosure process can be found in the [Resource folder - Quality and System Performance - Resources tab](#), including a user friendly [Disclosure Guide for Staff and Physicians](#).



For more information, please review the [2020 Accreditation Canada ROP Handbook](#)