



To ensure the organization provides high quality, safe services to the patients and families we serve, patient safety training and education that addresses safety focus areas is provided to our leaders, team members, and volunteers.



**ACCREDITATION**  
CANADA



# Patient Safety Education & Training

- ✓ NS Health provides patient safety education and training in many formats such as in-person workshops, online e-Learning (“LMS”) modules, Leadership Forum presentations, education days and staff meetings.
- ✓ Topics are tailored to meet the needs and focus areas of our organization, and include medication safety, incident reporting, hand hygiene, privacy/confidentiality, and effective communication.
- ✓ All new NS Health staff/volunteers receive general orientation, which includes education on infection prevention and control, WHMIS, fire safety, patient safety, incident reporting, just culture, and privacy/confidentiality.
- ✓ All current NS Health staff/volunteers are assigned and required to complete mandatory training and education on an annual basis such as hand hygiene, incident reporting, just culture, workplace violence prevention, and privacy/confidentiality. Check with your manager or supervisor for additional courses you are required to take.
- ✓ All medical residents and clinical clerks within NS Health receive orientation, featuring education on incident reporting, just culture, and disclosure of patient safety incidents.
- ✓ Remember: A Just Culture depends on all staff/volunteers maintaining the training and education needed for their job.



For more information, please review the  
[2020 Accreditation Canada ROP Handbook](#)